

## **SOUTH YORKSHIRE FIRE & RESCUE AUTHORITY**

Meeting	<b>FIRE &amp; RESCUE AUTHORITY</b>
Meeting Date	<b>21 NOVEMBER 2022</b>
Report of	<b>CHIEF FIRE OFFICER &amp; CHIEF EXECUTIVE</b>
Report Sponsor(s)	<b>DEPUTY CHIEF FIRE OFFICER / DIRECTOR OF SERVICE DELIVERY</b>
Subject	<b>SERVICE IMPROVEMENT BOARD UPDATE</b>

### **EXECUTIVE SUMMARY**

This report provides an update on progress against the actions on the Service Improvement Plan. The Service Improvement Plan includes actions relating to South Yorkshire Fire and Rescue Service (SYFR), His Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) Inspection Report, Grenfell Tower Inquiry, State of Fire and Rescue Reports and published Professional Fire Standards. The plan also captures improvements generated through local and national learning from emergency incidents and this includes learning through the pandemic.

The plan is monitored by the Service Improvement Board who seek to ensure objectives on the service improvement plan are being progressed and delivered in good time. The Board also have a delegated budget to support the delivery of service improvement plan objectives and will consider resource requests to support the delivery of key service improvements.

### **RECOMMENDATION**

Members are recommended to:-

- a) Note the contents of the report and provide further scrutiny and support to enable continual service improvement.

---

### **CONTENTS**

Main Report

Appendix A - Areas for Improvement (AFI) from the HMICFRS inspection report for SYFR – Action updates as of October 2022.

Appendix B - Grenfell Tower Inquiry – High Priority Action updates as of October 2022.

Appendix C - State of Fire and Rescue Report – High Priority Action updates as of October 2022.

Appendix D - Professional Standards areas for improvement – Action updates as of October 2022.

## **BACKGROUND**

1. The Service Improvement Board is an internal meeting that monitors progress of objectives that sit on the SYFR Service Improvement Plan. These objectives are generated from various local, regional and national events and reports that have influence in the activities at SYFR. The Service Improvement Board has committed to provide quarterly updates to the South Yorkshire Fire and Rescue Authority (SYFRA).
2. SYFR changed the frequency of Service Improvement Board meetings from quarterly to monthly to assist the drive of continuous and sustainable improvement across the service, in particular, actions relating to HMICFRS Report in the run up to HMICFRS Inspection. Following the May Service Improvement Board meeting and SYFR's HMICFRS Inspection, meetings have reverted to quarterly and are now Chaired by ACO Strelczenie.

## **SERVICE IMPROVEMENT PLAN UPDATES**

3. Please note, that as per Fire and Rescue Authority (FRA) request, the percentage of completion for each action is now being recorded on the Service Improvement Plan. This required some system developments and recently this feature went live so a percentage completion rate can be added to each objective on the Service Improvement Plan. Objective owners have been tasked to complete this new section. Therefore, the percentage of completion is now captured and provided in this service improvement update.

## **HMICFRS Inspection report for SYFR**

4. HMICFRS inspection report for SYFR identified 17 Areas for Improvement (AFIs). All of these areas for improvement have been determined to be high priority. Of these priority actions, 13 are completed, 1 is on schedule and 3 are behind schedule.
5. We are aware that HMICFRS have expected to see progress against these areas for improvement. Further information for all 17 AFIs can be found in Appendix A.

## **Grenfell Tower Inquiry**

6. Following analysis of the Grenfell Tower Inquiry (GTI) Phase 1 Report Overview, 7 actions were determined to be of high priority. Of these, 6 are completed and 1 is on schedule.
7. A number of these areas for improvement are reliant on the recommended changes in legislation that to date have not occurred. Although some of these areas are not aimed at FRs specifically, SYFR continue to work with responsible persons and encourage improvements based on the recommendations from the GTI report. However, in many areas the lack of legislation to enable enforcement is proving to be a significant barrier to achievement.
8. The Grenfell Actions Implementation Team (GAIT) is responsible for addressing the identified learning from the Grenfell Tower Inquiry Phase 1 Report. Although GAIT will work towards delivering the improvements and report progress directly to the FRA, an overview of progress will continue to be reported within the Service Improvement Board Update.

9. The decision has been made to include the remaining 23 recommendations from the GTI Phase 1 Report. Until now, most recommendations from the GTI report that have been placed on the Service Improvement Plan are for the attention of Fire and Rescue Services. Although these additional recommendations are not aimed at Fire and Rescue Services, it is thought that SYFR may be able to influence this work by working with the managers and responsible persons of high-rise buildings.
10. Further information regarding the high priority actions can be found in Appendix B.

### **State of Fire and Rescue Reports**

11. Following analysis of the State of Fire and Rescue Reports, 3 actions have been determined to be of high priority. Of these, 2 are completed and 1 is behind schedule.
12. Further information regarding the high priority State of Fire and Rescue actions can be found in Appendix C.

### **Professional Fire Standards**

13. All 12 published fire standards have been placed on the Service Improvement Plan. All standards have been determined to be of high priority. Of these, 9 are on schedule, 2 are completed and 1 is behind schedule.
14. Further information regarding the Professional Fire Standard actions can be found in Appendix D.

### **FIRE AND RESCUE SERVICES HMICFRS INSPECTION UPDATES**

15. All HMICFRS round two inspections have now been conducted.
16. A debrief, attended by the Executive Leadership Team and FRA Chair was held on Thursday 30 June 2022. A presentation was delivered by Andy Groom (HMICFRS), detailing a generic overview of findings. No graded judgements were provided at the time.
17. The full report is due for release in December 2022 and will be available to the wider organisation and the public.

### **FIRE STANDARDS**

18. Since the last report, Fire Standards Board have released the Data Management Fire Standard. The standard has been assigned to an Action Lead for completion.
19. The remaining Fire Standards that are in production include:
  - Well-Led Organisation
  - Data Requirements and Management
20. The next phase of Fire Standards development will include:
  - Developing Leaders
  - Workforce Management

21. All future standards will be placed on the Service Improvement Plan.

### CONTRIBUTION TO OUR ASPIRATIONS

- Be a great place to work-** we will create the right culture, values and behaviours to make this a brilliant place to work that is inclusive for all
- Put people first-** we will spend money carefully, use our resources wisely and collaborate with others to provide the best deal to the communities we serve
- Strive to be the best in everything we do-** we will work with others, make the most of technology and develop leaders to become the very best at what we can be

### OPPORTUNITIES FOR COLLABORATION

- Yes
- No

If you have ticked 'Yes' please provide brief details in the box below and include the third party/parties it would involve:

SYFR will work closely with fire and rescue services and other organisations to continuously benchmark against the recommendations and inspection criteria.
---

### CORPORATE RISK ASSESSMENT AND BUSINESS CONTINUITY IMPLICATIONS

22. SYFR need to ensure they have the capacity and capability to implement any recommendations in the SYFR inspection report and continuously improve. There also needs to be the capacity to ensure all the inspection work is completed.

### EQUALITY ANALYSIS COMPLETED

- Yes

If you have ticked 'Yes' please complete the below comment boxes providing details as follows:

Summary of any Adverse Impacts Identified:	Key Mitigating Actions Proposed and Agreed:

- No
- N/A

If you have ticked 'No' or 'N/A' please complete the comments box below providing details of why an EA is not required/is outstanding:

If required, an equality assessment has been / will be completed for the agreed recommendations.
--

### HEALTH AND SAFETY RISK ASSESSMENT COMPLETED

- Yes
- No
- N/A

If you have ticked 'No' or 'N/A' please complete the comments box below providing details of why a Health and Safety Risk Assessment is not required/is outstanding:

If required, a health and safety risk assessment has been/ will be completed for the agreed recommendations.

### SCHEME OF DELEGATION

22. Under the South Yorkshire Fire and Rescue Authority [Scheme of Delegation](#) a decision \*is required / \*has been approved at Service level.

Delegated Power                Yes  
       No

If yes, please complete the comments box indicating under which delegated power.

### IMPLICATIONS

23. Consider whether this report has any of the following implications and if so, address them below:., Diversity, Financial, Asset Management, Environmental and Sustainability, Fleet, Communications, ICT, Health and Safety, Data Protection, Collaboration, Legal and Industrial Relations implications have been considered in compiling this report.

List of background documents		
Report Author:	Name:	Spencer Rowland, Service Improvement Officer
	e-mail:	<a href="mailto:srowland@syfire.gov.uk">srowland@syfire.gov.uk</a>
	Tel no:	0114 2532206